## Created October 2009

This application note will show how to install a TSP100U on Windows 7 64bit using the TSP100 futurePRNT 3.0 Driver.

Star Micronics printers are fully supported on Windows 7.

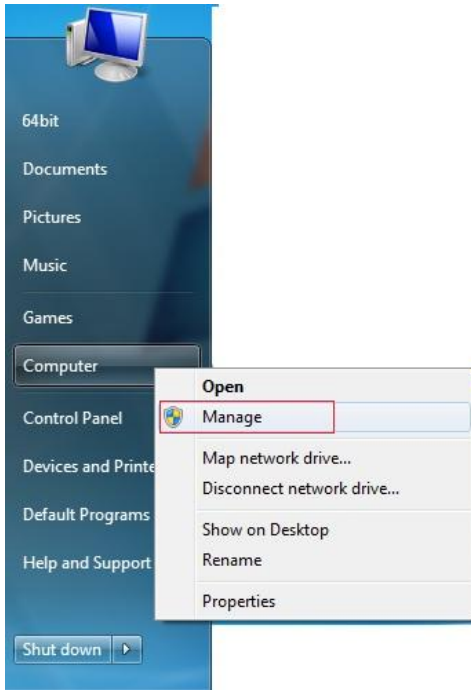## Installing a TSP100U on Windows 7 64 Bit



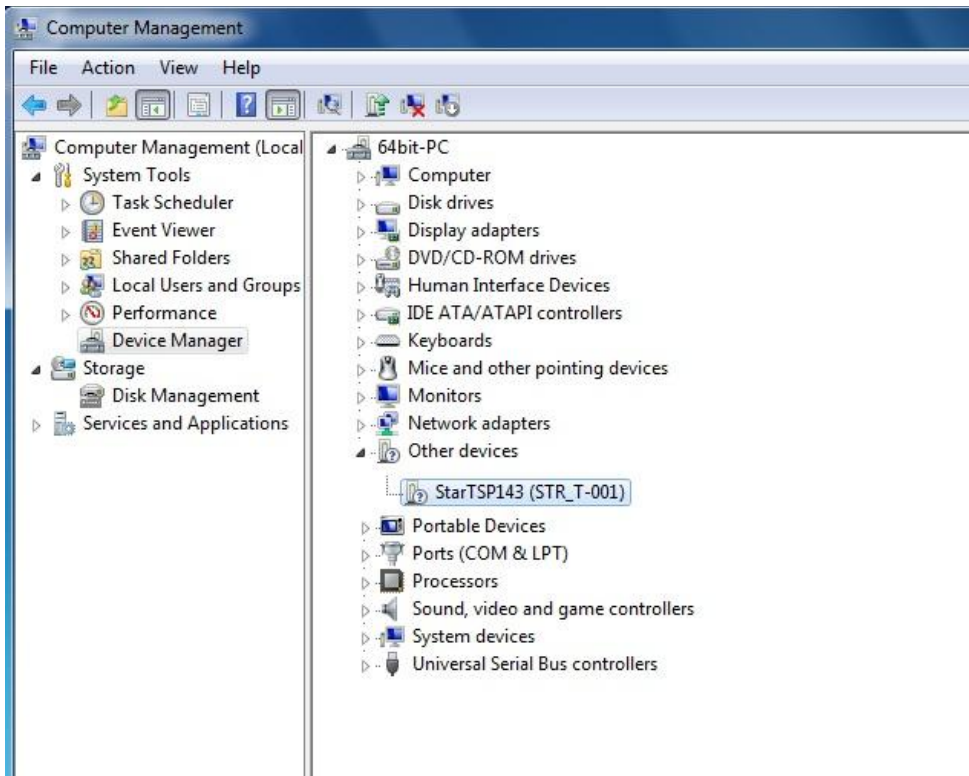1.   Connect the printer to the PC and turn the printer power ON

If there is no printer Software available on the PC, the system will display a message that the Device driver software was not successfully installed. For the TSP100 on 64bit, the Software will not be pre-installed; therefore the printer will need to be added manually.
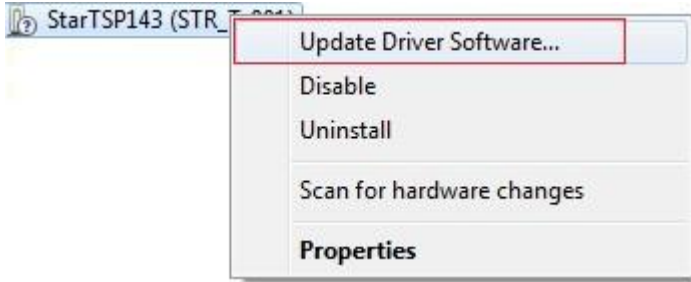


Since the system did not find the software, it automatically puts the printer in an unspecified section in Printers and Faxes.
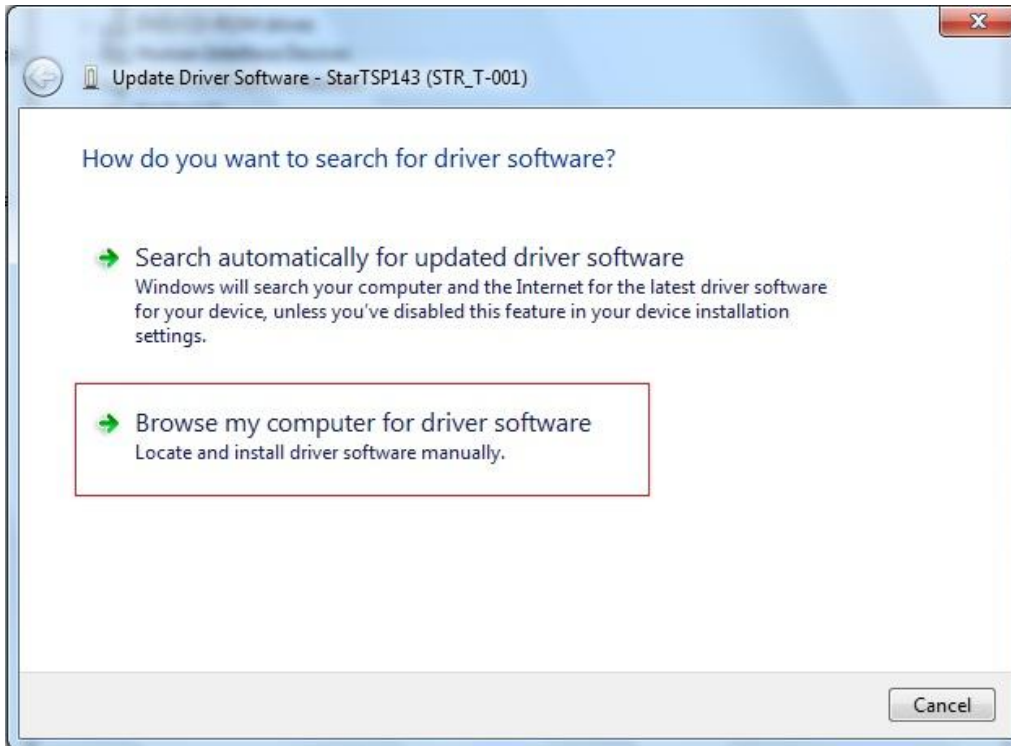
2. To continue installing the printer, right-click on the Computer Icon and click on Manage
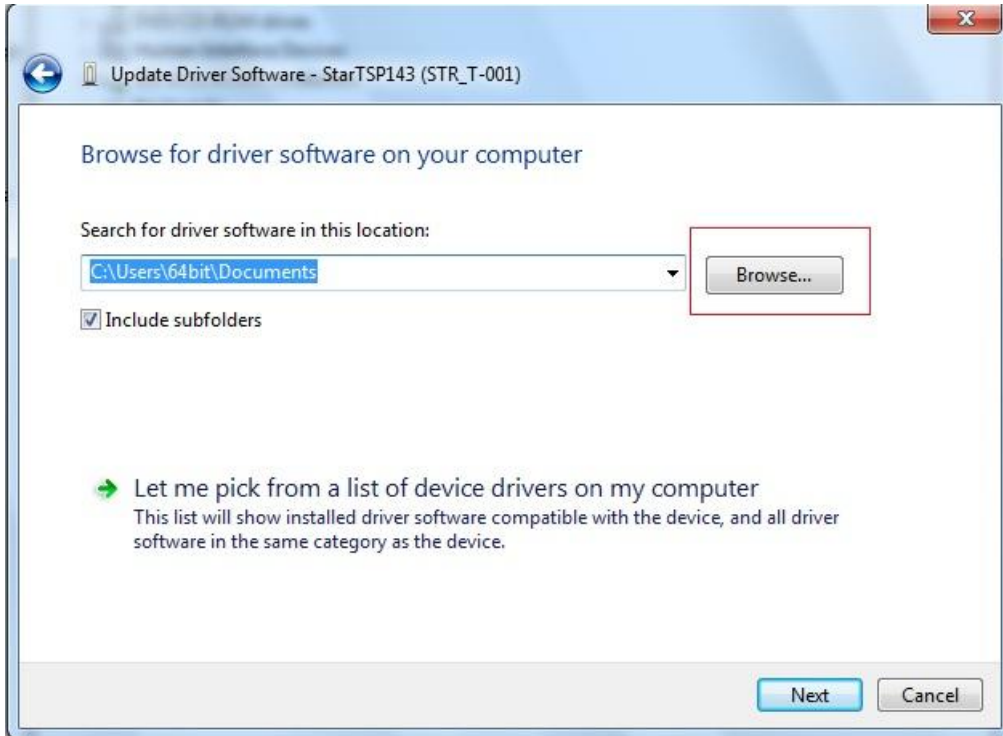


The Star TSP100 printer will be displayed under Other Devices

StarTSP143 (STR_T-001)

| Update Driver Software... |
| Disable |
| Uninstall |
| Scan for hardware changes |
| **Properties** |

3. Right-click on the Star printer and click Update Driver Software…

Update Driver Software - StarTSP143 (STR_T-001)

How do you want to search for driver software?

→ Search automatically for updated driver software
Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.

→ Browse my computer for driver software
Locate and install driver software manually.
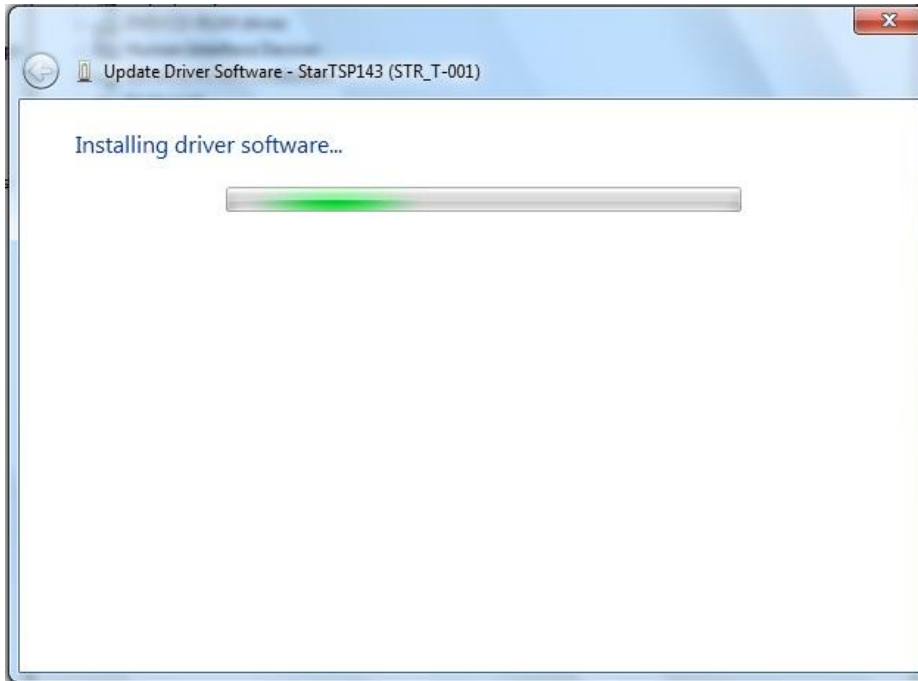
Cancel

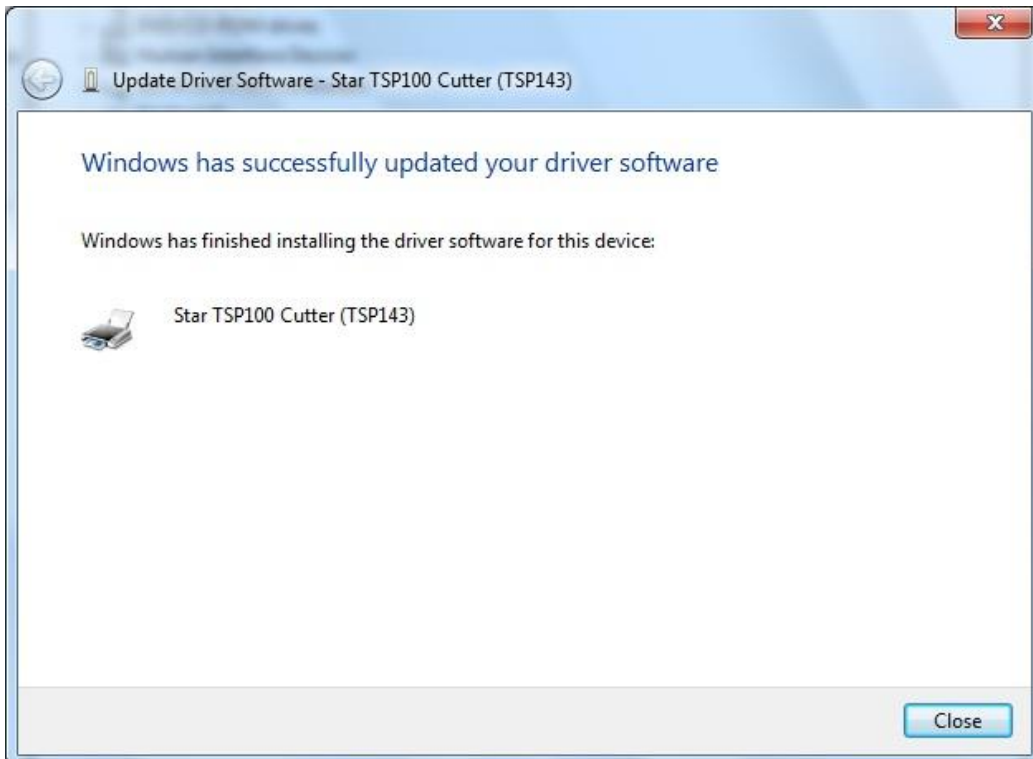4. Choose the 2<sup>nd</sup> option to Browse computer for driver software
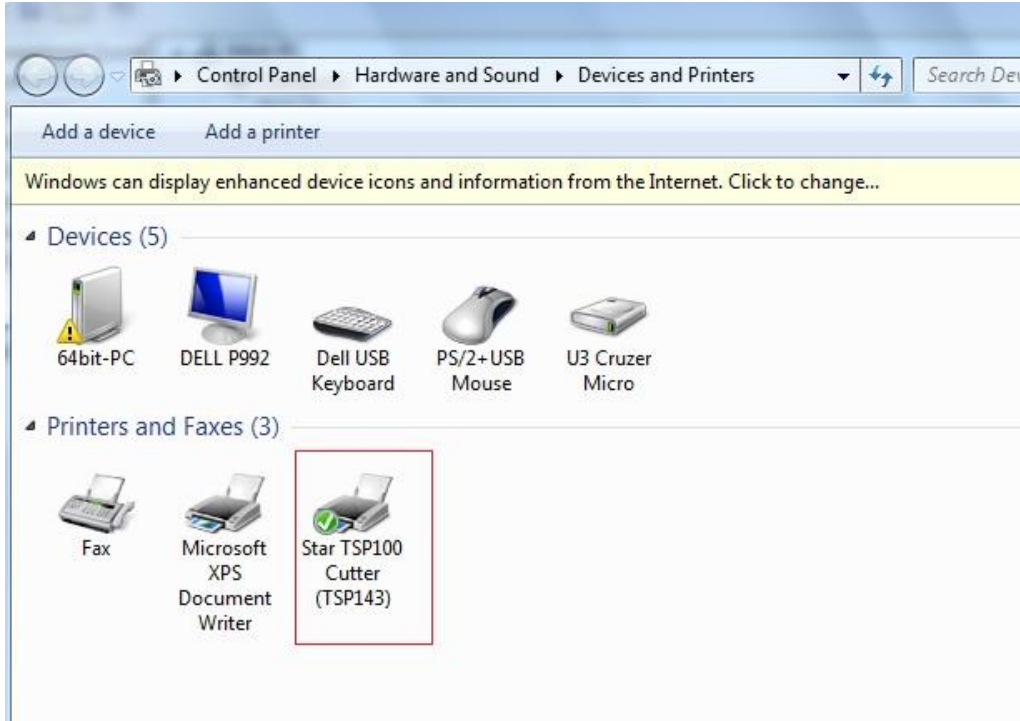
5. Click Browse



6. Browse to the TSP100 3.0 CD and open the WinVista folder.
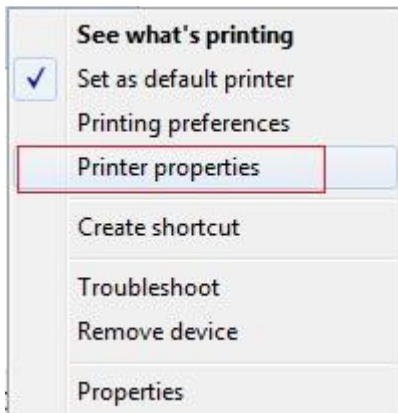   Select the PrinterDriver folder and click OK

It will begin installing the driver software

It will confirm that Windows has successfully updated your driver software – click Close.

7. Open Control Panel/Hardware and Sound/Devices and Printers
   The TSP100 will display.



To confirm that there is communication with the printer, right-click on the Star TSP100 and click on Printer properties. Then click on Print Test page. Once a test page prints, communication has been established.

Congratulations! You have just installed your Star TSP100 on Windows 7 64bit.